



Fully Segregated Storage - Frequently Asked Questions:

1. Who is Miles Franklin?

Miles Franklin is anything but an ordinary precious metal storage company. Our approach provides creative domestic and international strategy for diversifying client's assets with precious metals. This strategy has been yielding positive results for clients nationwide since 1989 through our affiliated company Miles Franklin Ltd

Miles Franklin's philosophy can be summed up in three words: VALUE, INTEGRITY and CREATIVITY.

This is our philosophy. It is who we are. We maintain an A+ rating with the Better Business Bureau.

2. What is the Miles Franklin Storage Program?

The Miles Franklin Precious Metals Storage program offers clients the ability to store and purchase physical gold, silver, platinum for directly held fully segregated storage. This means that your metals are in your box, labeled, sealed and audited. The metals are stored securely in the Miles Franklin Vault at Brink's in Montreal, Vancouver, Los Angeles and New York City. Clients may ship their own existing metals as well for the same storage rates as clients purchasing metals directly from Miles Franklin.

3. Tell me more about where my metals are stored?

Our Vault Options in Canada are located at: Brink's Montreal, Quebec / Brinks Vancouver, British Columbia / Toronto Ontario.

Our Vault Options in the U.S.A are located at: Brink's Los Angeles, CA / Brinks New York, NY JFK Vault

Brink's Inc., which was founded in 1859 in Chicago, Illinois and has since grown into one of the world's largest secure logistics companies. Brinks services customers in more than 100 countries, offering armored car transport, money processing, and precious metal storage amongst other services.



Miles Franklin is proud to offer our partnership with Brink's, for the international and domestic storage of precious metals. Client's metals are fully segregated, with industry leading innovative, monthly storage rates including full insurance coverage. For more details, please go to: <http://www.preciousmetalstorage.net>

4. What makes Miles Franklin's storage program different from other precious metals storage programs?

Most precious metal storage facilities charge on a **fluctuating rate**. Miles Franklin charges **by the ounce**. The vaults are located in one of the safest countries in the world, in private facilities not tied in any way to the banking industry. Your metals can be accounted for in full segregation with your name and account number attached. Not all storage programs abroad have the same security, quality of employees, or solid reputations maintained by Miles Franklin and Brink's Canada or Brink's U.S.

Clients may elect to arrange a pick up or drop off their own precious metals at the Brink's vault locations. All paperwork must be submitted to Miles Franklin with a 3 business day advance notice. Once that is received, an appointment will be arranged and coordinated through Brink's.

5. Who audits my precious metals?

Miles Franklin Precious Metals Storage program utilizes the independent auditing services of Inspectorate America Corporation, a Bureau Veritas group company. More company details are found at the Inspectorate website: www.inspectorate.com

Annually, clients will receive a report of inspection signed by inspectorate's U.S. Audits Manager - metals and minerals division. The statement will attest to the proper accounting and full segregation of the client's goods at Brink's.

6. Can I hire my own auditing company to audit my Metals?

At your own expense and Brink's approval, you may hire a known auditing firm to audit your precious metals stored at Brink's.

In addition to the third party audit performed by Inspectorate, Miles Franklin's owners conducts an audit each year. We are 100% transparent, and feel that clients should have trust and confidence that their metals are accounted for on their terms.



7. Insurance and Protection.

All goods are insured through Brink's Via an insurance policy naming the Miles Franklin Precious Metal Storage program. Client holdings are not an asset of Miles Franklin Precious Metal storage and accordingly, cannot be subject to the claims of any creditor of Miles Franklin Precious Metals Storage or its subsidiaries. Client holdings are considered managed assets of clients, and are in no way listed "on the books" or as an asset of Miles Franklin Precious Metal Storage company or its subsidiaries.

8. Setting up your account: What do I do first?

Please call Miles Franklin Precious Metal Storage; toll-free from the United States or Canada at (877) 685-4705 or internationally at (952) 582-6316. Or, email us at info@preciousmetalstorage.net with questions you have, or to receive a copy of the Customer Agreement and rate structures.

9. Can I order metals first, and then send in my Custody Agreement?

Yes. You may place your order and then send in your contract and the proper identification required. Your metals will then ship to your specific Brink's sub-account.

10. How can my account be titled?

You may open your account in many ways including a corporation, partnership, Limited Liability Company, trust, joint tenants with right of survivorship and of course individually.

11. What happens after my agreement is received and my metals arrive safely at Brink's?

You will receive a Brink's signed inventory confirmation with proper title and number of account and date of delivery to your account.

Miles Franklin's owner and President will sign and initial your signed agreement, and you will receive a copy for your records.



12. What types of metals are can be stored?

Gold, silver, and platinum must adhere to the Canadian import laws. Gold that is 24 karat or better is accepted. 22 karat gold coins like the American Eagle or South African Krugerrand are not recommended, as they generate a large Canadian import duty.

We are happy to help exchange and in many cases at no cost to you your 22 karat coins for new 24 karat coins such as Canadian Maple Leafs.

Most silver products are accepted as long as they are .995 fine or better. Almost all types of Platinum coins and bars are accepted. Most commonly stored is the Canadian Silver Maple Leaf and Gold Canadian Maple Leaf due to their Canadian Gov't status as currency coin of the country with a face value. Also popular are the Canadian Wildlife series coins as they are the highest value of any 1oz. Gov't currency coin in the world.

*In the U.S.A all types of metals may be stored, including Pre-1933 Numismatic Coins, Gold American Eagles, Pre-1964 Junk Silver, etc.

13. Is there a minimum to store and how am I billed?

There is a \$39 minimum monthly charge. You can elect to pay your monthly bill by credit card, or pre-pay your bill annually and receive a 4% discount.

Fixed rates can be found in custody agreement, *please contact us directly for an exact quote when combining goods.

14. How do I receive a statement of my account?

Miles Franklin will automatically email you a quarterly inventory statement. You may also opt for a statement to be mailed to you instead.

15. What if I want to sell or take possession of my metals?

Clients may sell or request delivery of their goods at any time. Brink's and UPS have the capabilities of shipping insured packages to over 100 countries. Delivery typically takes 10-14 business days.



Upon receiving a delivery request, Miles Franklin will email you a form to sign and complete. Upon Miles Franklin receiving the form back, you will be contacted at your email address or telephone number provided on your Custody Agreement to inform you of your expected delivery date and to provide you with your insured tracking numbers. ***(There is a fee of \$40 to withdraw goods in any quantity. Shipping costs vary, please inquire directly for an accurate quote.)***

Clients may elect to arrange a pick-up or drop off their holdings at the Brink's vaults in Canada or the U.S.A. All paperwork must be submitted to Miles Franklin with a 5-day advance notice, and an appointment will be arranged and coordinated with Brink's.

Upon a sale request, the client elects to receive either a bank wire or a check. Payment can be expected generally in 5-6 business days from the time the sale is placed.

16. Can I transfer my metals from another vault to your Brink's vaults?

Clients may have their own metals shipped from another vault, even from overseas directly to either of our vaults in Montreal, Vancouver, New York, and Los Angeles.

17. Big Picture Stability.

More and more Canada is being recognized as a safe haven. Canada is a resource-rich, peaceful country that houses many of the world's strongest and most stable banks. For the eight consecutive years, The World Economic Forum has declared Canada's banking system the soundest in the world.

Canada's economy is also quite stable. Canada has led all G-7 countries in economic growth over the last decade.

In a world of imperfect choices, Canada is quickly moving to the top of the list of safe, sound and stable places to park your assets and to do business.

For those American Citizens who want Domestic insured Storage close to home, we offer both Los Angeles and New York.